

Troubled Individuals proposals

Have we been playing the wrong game?

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Content

- Rough sleepers in temporary accommodation
- The Troubled Individuals approach
- Proposed integration with BRFC programme
- Potential future applications – drugs/alcohol, joint commissioning etc

It boils down to a question of?



Where should we be taking inspiration from?

Rough sleepers

- 'Everyone In' – people housed in temporary accommodation
- Housing authorities need short-term exit plans
- Central government recognition of need for medium/ long term solution
- Dame Louise Casey Review
- Recommendation for 'Troubled Individual' approach

Why do we need a new approach?

- Most/all rough sleepers face **numerous co-existing issues** – drugs, mental health, offending, debt etc.
- This group of people **receive services separately** for each issue from different agencies
- Creating **duplication** and **fragmentation**
- Which is **inefficient** and **ineffective**, because ...

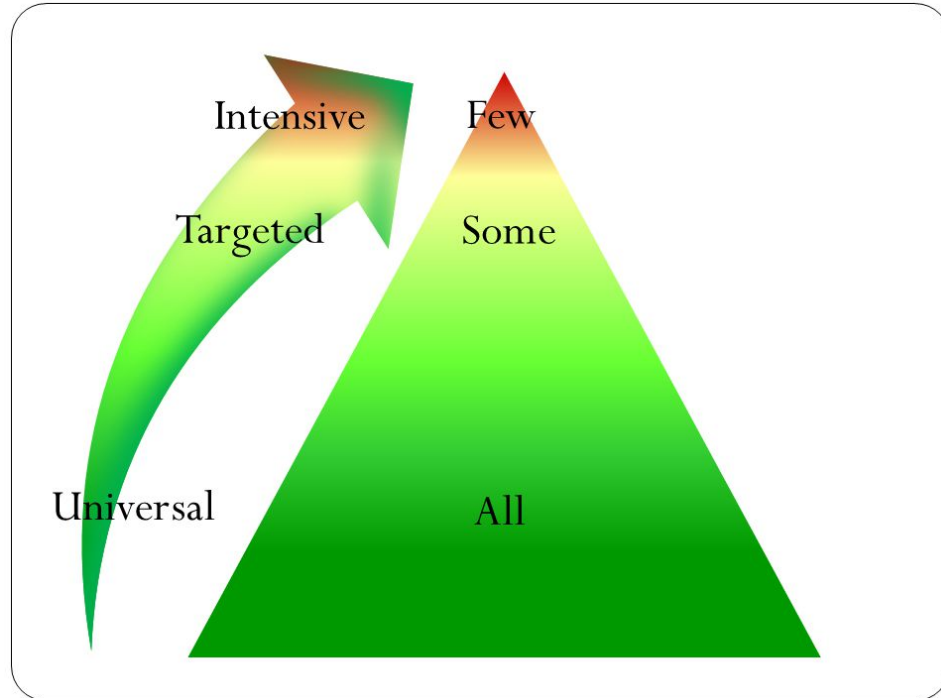


... as one problem
(housing, for example) is addressed another
(e.g. addiction) emerges and undoes much of
the previous progress:

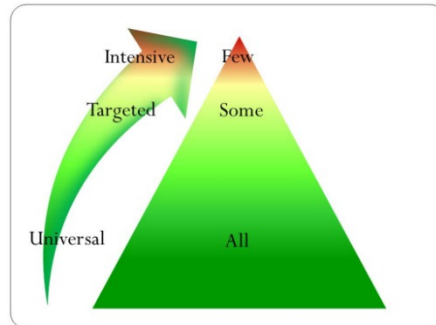
...the eternal game of whack-a-mole

How could things be better?

Who are we talking about?



Who are we talking about?



Drugs and alcohol



Mental health



Physical health



Housing



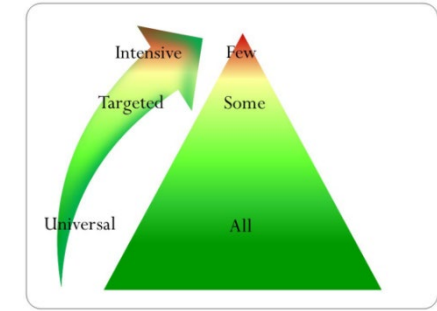
Offending



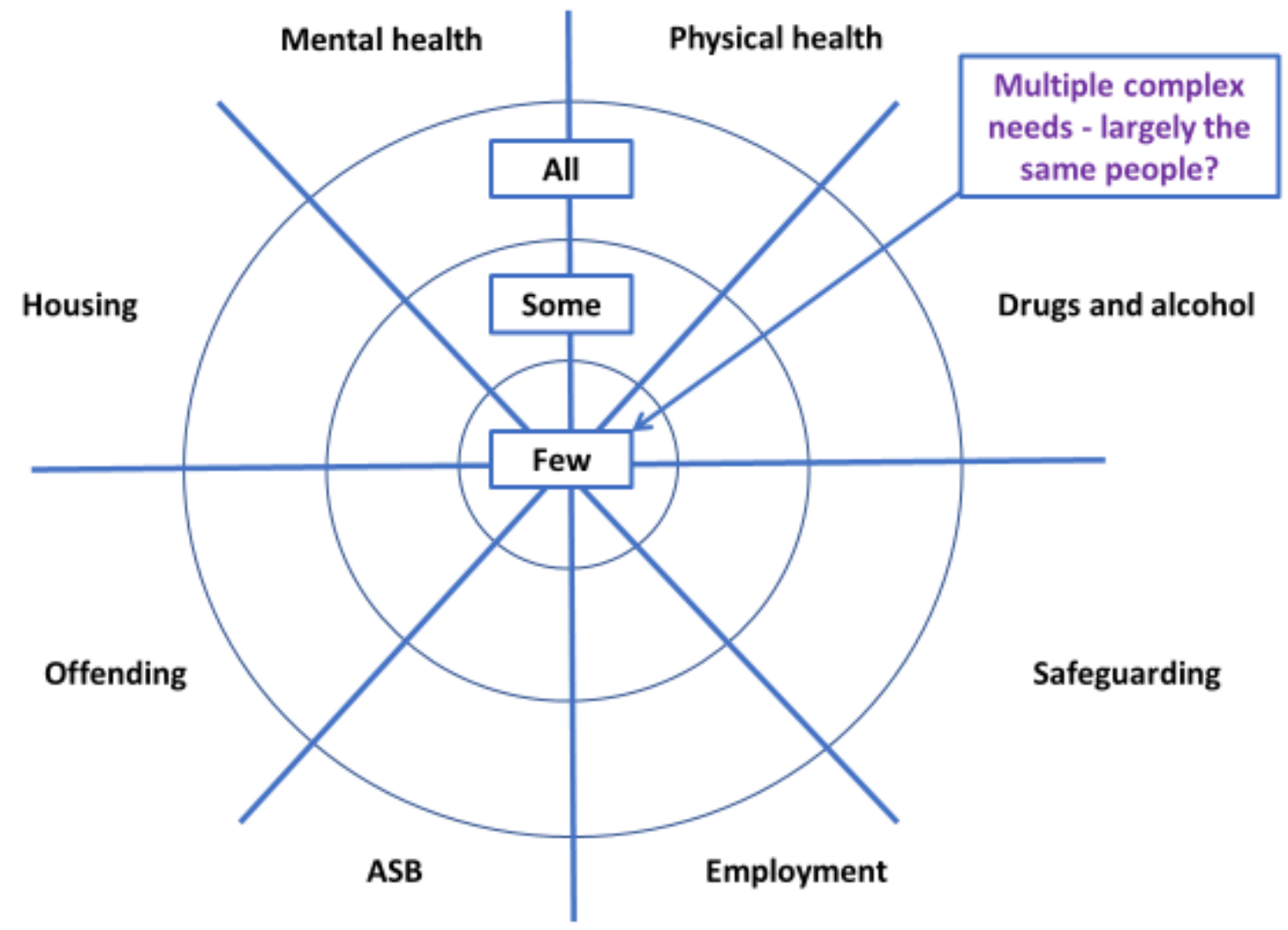
ASB



Safeguarding



Employment

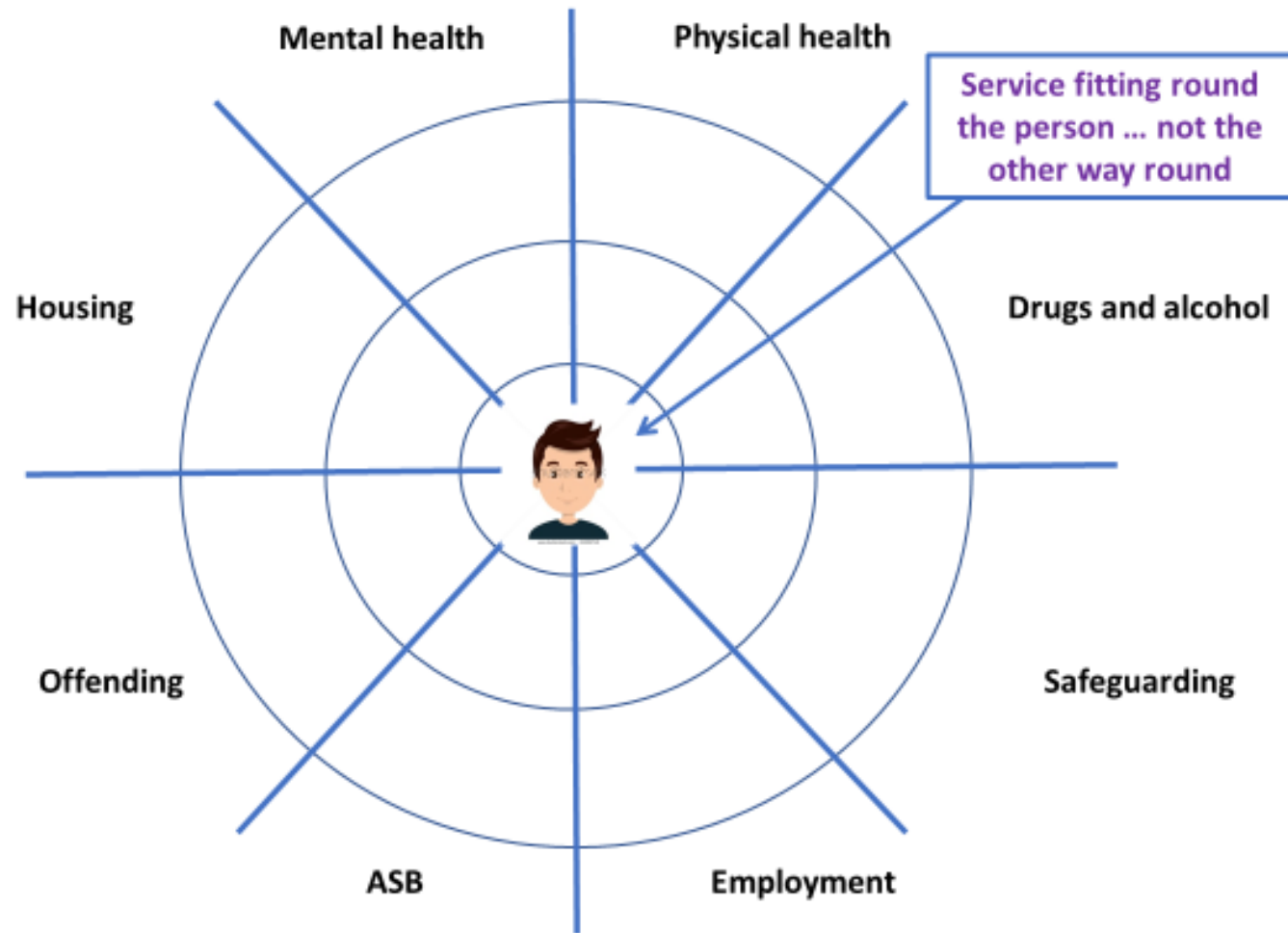


A different approach...

- Focus on the person as whole, not addressing issues in isolation
- Multi-agency approach
- Shared tools (assessment, care plan, data etc.), responsibilities, outcomes
- Potentially co-locating but not essential
- Sound familiar?

Troubled Families/ BRFC ...

... for adults with complex needs not
families ...



In other words... the Bullseye approach...



What does this mean for Staffordshire?

- Rough sleepers is a district/ borough responsibility
- However, BRFC infrastructure is already in place
- Proposal is to adapt the existing infrastructure rather than create new

What does this mean for Staffordshire?

- Extension of Place Based Approach
- Close links to Supportive Communities/ People Helping People
- Strive for a more efficient use of public money

What does this mean for Staffordshire?

- Approach endorsed in principle by EH/PBA group
- A task and finish group has been established
- Partnership enthusiasm in principle
- Details being developed

What does this mean for Staffordshire?

- Drug/alcohol service to play a more significant role
- 3 new staff to support the model
- Potential to expand beyond rough sleepers in medium term

Recommendations

1. Endorse the principles being developed to adapt the BRFC programme to include the 'Troubled Individual' approach
2. Partners asked give their commitment to supporting the translation of these principles into practice – i.e. being prepared to change working practices where necessary and appropriate

In summary ...



A question of ... who are inspired by?

